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# Emergency Contacts In Mental Health Emergencies Notifying University Students of Multi-Year Analysis of Student Consent Policy Preferences

#### Abstract

In universities, sharing information is a contentious but frequently discussed suicide prevention strategy. The purpose of this study was to determine which students are most and least likely to consent to having their emergency contacts notified by the institution if they have major mental health concerns. Regular cross-sectional data from 29,799 students at a UK institution in 2020 and 31,998 students in 2021 were collected. A descriptive summary of the percentage of students who opted in to a "permission to contact policy" over years was made. According to student characteristics, multiple logistic regression models were used to analyse the likelihood that students would opt-in. Asian ethnicity, declaring a disability, age, gender identity, sexual orientation, ethnicity, home international student status, and being a taught postgraduate student were all predictive. Of not choosing the 2021 dataset confirmed these findings.

**Keywords:** University Students; Mental Health; Suicide; Emergency Contact; Prevention Policy

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#### Introduction

The least likely to opt-in pupils tend to be some of the most susceptible [1]. The availability of emergency contacts at universities may have gaps that could result in significant injury or even death [2]. It is necessary to conduct more research to determine why the groups mentioned in this study are less likely to opt-in and what kind of additional assistance they might need [3]. "Information sharing" is getting in touch with reliable people to let them know that someone who might be seriously at danger of hurting oneself is presently having trouble [4]. The policy guideline on student mental health makes good use of information exchange [5]. One information sharing policy known as consent-to-contact asks students to indicate if their university can alert a contact in case of emergency [6]. In difficult situations where notifying an unhelpful person could potentially cause more harm than good, asking students to actively "opt-in" aims to offer students the power to decide who would be best suited to support them in a crisis [7]. Information sharing is a frequently

discussed yet divisive suicide prevention strategy in universities [8]. This study aimed to investigate which students are most and least likely to opt-in to university permission to notify an emergency contact if there are serious concerns about their mental health [9]. Routine cross-sectional data were obtained from 29,799 students in 2020 and 31,998 students in 2021 within a UK university [10]. A descriptive summary of the percentage of students who opted in to a "consent to contact policy" across years was made [11]. Several logistic regression models assessed the probabilities of students opting-in dependent on student variables like clinical depression, age, gender identity, sexuality, ethnicity, home/international student status, handicap, study style and degree of study [12].

# Methodology

Most students opted-in to the policy in 2020 Probable clinical depression and gender identity different from sex had the strongest associations with not opting-in in 2020 [13]. Being a taught postgraduate student, identifying as male, lesbian/gay/

bisexual, Asian ethnicity, and declaring a disability were also indicators of not opting-in [14]. These results were replicated in the 2021 dataset. Some of the most vulnerable students appear least likely to opt-in [15]. Insights are offered about potential gaps in universities' access to emergency contacts to prevent serious harm or loss of life. Further research is required into why the groups identified in this study are less likely to opt-in and what additional support they may require. The Privacy Notice for Students confirms that personal information held for student support is only shared between university departments when it is necessary and appropriate for the intended purposes.

# Discussion

The University understands that students will often disclose personal information to staff. In many circumstances this may not need to be shared with other staff, although information will be held on University systems that are available to other members of staff within the department and certain information will be held on University systems that are available to staff in other departments. Information will only be shared within the University for the purposes of student support and on a 'need to know' basis for example between college students. The goal of the policy is to give staff members the information they need to make judgements regarding expanding the student's network of support, possibly at a time when they are unable to contact their support network on their own due to their current situation. Despite requests for better advice from employees who serve students across the sector and despite opt-in rules being increasingly prevalent, there is surprisingly little published research on the usage of consent to contact policies in university settings. According to earlier studies, students who were severely depressed or anxious were less likely to say they had opted to have their emergency contact informed if there were major concerns about their mental health. Age fewer than 25, female gender, White ethnicity, and Home as opposed to International Student status were additional characteristics related with opting in. However the majority of survey respondents were unable to recollect the policy choice they had made, which was a last noteworthy conclusion. a mental health advisor and a support staff member). Prior to any information sharing, the student in question will be consulted about any support plans that involve the sharing of information within the university. There may be exceptional circumstances when a student requests that information is held confidentially, i.e., it is not available to be shared for the purposes of student support. This may limit the capacity of the University to offer support; for example, if a student feels unable to disclose Serious Adverse Circumstances, then an Exam Board will not be able to consider the impact on assessments. The information to be held confidentially and the reason for the request for confidentiality must be explicitly recorded and signed by the student. Students may be required to provide information via the university and/or require support from sources outside the university, so during the course of student support, data may be shared with external agencies. Act places a duty on universities to take reasonable steps to facilitate the disclosure of disabilities to ensure that reasonable adjustments are made to prevent the university from discriminating against a student due to the student's disability. Plans for non-urgent support from external agencies will be discussed with students in advance and they will be asked for consent to share any data with an external agency. Information will then be disclosed on a confidential. During registering for classe because of this, further research using data from real policy decisions may offer more trustworthy insight into student preferences and the factors influencing those decisions. Making decisions about how policy communication may need to be modified will be made easier if decision-makers are aware of which student groups are less likely to opt-in. The purpose of this study was to look into the use of a preventative policy that would allow universities to communicate with emergency contacts of students who were having major mental health issues while attending a UK university. By using administrative records of students' actual decisions to opt in to the policy along with associated mental health and demographic data, this study aimed to address the shortcomings of prior studies. The main goal of the research was to look at the factors that influence a student's decision to accept a consent-to-contact policy. Communities typically adopt policies and procedures to further their shared goals when they gather together. The Vanderbilt community's academic aspirations of teaching and learning have been pursued by the Vanderbilt community in accordance with the policies and guidelines that are outlined here. Several of the regulations, like the need for housing, were put in place to improve and enhance the educational process. Others have been put in place to ensure the financial feasibility of the activities and service that students want or need, such school fees and meal plans. Others, like those addressing addresses, facilitate efficient communication. A few specify the steps pupils must take to resolve problems.

# Conclusion

These could appear a little overpowering when viewed as a whole. Yet, they have done a good job of serving the institution. And specific students without them, life would be extremely difficult, if not chaos. While registering with the university, students must include information for an emergency contact. In compliance with the Privacy Notice Students, the emergency contact information will be kept on file for the student. The University will assume that everyone listed as an emergency contact has given their approval to serve in this capacity and to the University keeping the information. When a student or the university believes that the emergency contact's opinion could be useful for support, this will be discussed, whenever possible, with the student, and their consent to call them will be obtained. When a student consents to having their information shared outside of the university, it will be documented. The document will frequently be an email exchange, a contemporaneous note of a conversation with a pupil or a signed file note. A duplicate will be retained in the system for keeping departmental records that is appropriate. If a student does not expressly consent to sharing information, staff will note this decision and make sure that a record is maintained in the relevant departmental record-keeping system. Whether or whether agreement has been obtained, there are some emergency and extraordinary situations when the University may need to communicate information internally, with outside organisations, or with Emergency Contacts. Where

the University determines that doing so is reasonable and/or in the student's best interests, it may speak with other parties, such as medical experts or an Emergency Contact, in order to protect the vital interests of the student or another person. The University will make an effort to obtain the student's prior consent before acting, but in cases where it cannot or will not receive consent, it may proceed without it. The student in question would be told whenever information was to be shared without authorization, unless to do so would put their or someone else's important interests in peril. The University shall balance its obligation to maintain confidentiality with any possible harm to a person or others when information is provided in confidence. The Director of Student Support and Wellness or his designees will be consulted prior to any decision to disclose information with a third party. Every University employee who receives a student's disability disclosure is presumed to have done it on behalf of the University. When this occurs, university employees must either encourage the student to call disability support or, if the student is okay with it, send the student to disability support. Disability Assistance will communicate with the student regarding the supporting documentation needed in the event of reasonable accommodations. A student will always have the option to withhold any disabilities they may have from the university. If a student reports a handicap in confidence and makes it apparent that they don't want that information shared, they will be informed that by declining to use any prospective assistance services, they may be hurting their own interests. The British Association of Counselling and Psychotherapy has granted the Counselling Team accreditation, and they abide by the Ethical Guideline for Good Practice, which is available online. Regarding the personal information supplied, the Counseling Team offers a discreet service. No one outside of the Counseling Team will receive access to your personal information. If a staff member needs to know for student support purposes whether a student is getting or has received any support from the Counseling Team, they may disclose that information to those outside the Counseling Team. If a scheduled session is not attended after a direct reference from a staff member, the Service will contact the referrer. Experts in mental health in may participate in support meetings with the student and other university staff members in the Counseling & Mental Health Service. The information revealed in a support meeting will be kept confidential by the Mental Health Advisors, and the meeting will be planned and agreed upon with the student in advance. Housing & Residential Life at Wayne State University is dedicated to fostering an inclusive residential community that respects and celebrates the differences among all of its residents. We aspire to develop an appreciation for ability, age, citizenship status, creed, cultural background, ethnicity, family model, gender identity and expression, health status, national origin, political ideology, race, religious affiliation, sexual orientation, spiritual affinity, size, socioeconomic class, and veteran status. Many individuals explore and develop their identities and ideals during their college years. In our opinion, this investigation can best be conducted in a setting that is accepting and respectful of people from all backgrounds and with many identities. Every member of the Housing and Residential Life community, including staff and students, is accountable for working to establish and keep such a setting. Housing & Residential Living is dedicated to fostering an intentionally inclusive environment where all residents and guests are free from intimidation, cyberbullying, threats, verbal or written harassment, bullying, and violence because of their identity. We will not accept drink or drug misuse as an explanation for such behaviour, nor will we accept fear, ignorance, apathy, indifference, prejudice based on religion, or rage. We urge everyone in our community to hold one another accountable, make wise personal decisions, and fight injustices in a positive way. Along with other campus resources, Housing & Residential Life promotes the total development of the WSU residential community. We encourage all Warriors to go beyond toleration and take part in establishing and upholding an inclusive culture. Collective community to promote the pluralistic diversity of Wayne State University and the Detroit community, Housing & Residential Life is committed to finding, hiring, promoting, and keeping an inclusive staff. Welcome to Wayne State University's Housing That's Home! We're delighted to have you here. Your college experience will be significantly impacted by living in and relying on a community that is interesting, encouraging, inclusive, and safe. We advise you to study the Community Living Handbook cover to cover attentively. Even if you are a returning student, this guide will assist you in learning how to successfully integrate into the Wayne State community. This information is provided not only for your benefit but also to establish common ground with your neighbours. You can live, study, and develop together with the help of information and rules. To ensure that you comprehend the function, more parts and policies have been introduced or modified this year. You play in reducing the spread of COVID19. There are fresh things to discover and connections to make! You are urged to get to know the other students who are residing in your community. Discover all that Wayne State has to offer by participating in one of our 500+ student organisations, residential programmes, or our extensive success resources. Your college experience will be significantly improved by the contacts you build on our campus, which will also last a lifetime. Housing & Residential living is firm in its dedication to giving you a living space that might resemble your own home. This document outlines both what you can anticipate from us as well as what we expect from you. Your presence on campus and presence in our department make us all feel very fortunate. And that it is an honour for us to participate in your academic path.

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None

# **Conflict of Interest**

None

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